

Submit a Claim

If you visit a Delta Dental PPO™ or Delta Dental Premier® dentist, the office will submit a claim directly to Delta Dental of Wisconsin on your behalf. In rare cases or if you choose an out-of-network provider, you may need to submit your own claim to Delta Dental.

How to submit a claim

- 1** Fill out the Dental Plan Claim Form (page 2) and attach an Attending Dentist Statement, or have your dentist complete the form.
- 2** Submit your claim form and Attending Dentist Statement to Delta Dental of Wisconsin.

FOR INDIVIDUAL SUBSCRIBERS

Your subscriber number found on your ID card starts with "077" or "08".

MAIL TO:

Delta Dental of Wisconsin
PO Box 103
Stevens Point, WI 54481-0103

QUESTIONS:

To check on the status of your claim or claim payments, call 888-899-3734.

FOR MEMBERS WITH COVERAGE THROUGH AN EMPLOYER

MAIL TO:

Delta Dental of Wisconsin
PO Box 828
Stevens Point, WI 54481-0828

OR SEND A SECURE MESSAGE:

- Log in to, or register for, your online account at deltadentalwi.com
- Click on the "Customer Service" tab
- Upload the completed claim form to a new secure message
- Submit your secure message - an acknowledgment of receipt will be sent via secure message within three business days

QUESTIONS:

To check on the status of your claim or claim payments, call 800-236-3712.

- 3** Once all necessary information* is received, your claim will processing finalize and eligible claim payment will be issued to you or to your provider.

*You may receive a request for additional information if needed to complete the claim processing. Or, if services received require clinical review, additional information may be requested from your provider office.

Dental Plan Claim Form

<p>POLICYHOLDER</p> <p>Policyholder SSN/ID Number _____ Birth Date _____ Gender _____</p> <p>Policyholder Name (Last, First, M.I., Suffix) _____</p> <p>Policyholder Address _____</p> <p>Policyholder City, State, Zip _____</p> <p>Policyholder Employer _____ Plan/Group Number _____</p> <p style="background-color: #ffe4c4;">I hereby authorize and direct payment of the dental benefits otherwise payable to me, directly to the named dentist or dental entity.</p> <p>Signed: _____ Date: _____</p>	<p>PATIENT</p> <p>Patient Name (Last, First, M.I., Suffix) _____ Gender _____</p> <p>Relationship to Policyholder _____ Birth Date _____ <input type="checkbox"/> Student</p> <p>I have been informed of the treatment plan and associated fees. I agree to be responsible for charges for dental services and materials not paid by my dental benefit plan, unless prohibited by law, or the treating dentist or dental practice has a contractual agreement with my plan prohibiting all or a portion of such charges. To the extent permitted by law, I consent to your use and disclosure of my protected health information to carry out payment activities in connection with this claim.</p> <p>Signed: _____ Date: _____</p>
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INSURANCE INFORMATION

Primary Insurance Company _____ Primary Insurance Address, City, State, Zip _____ Payer ID _____

Primary Insurance Payment _____ Transaction Type: Statement of Service Request for Predetermination/Preauthorization

Secondary Coverage: Yes No If Yes: Dental Medical Name of Policyholder (Last, First, M.I., Suffix) _____

Relationship to Policyholder _____ Birth Date _____ Gender _____ Covered SSN/ID Number _____ Plan Group Number _____

Secondary Insurance Company _____ Secondary Insurance Address, City, State, Zip _____ Other Payer ID _____

Predetermination/Preauthorization Number _____

The portion below should be filled out by the dentist who performed the service or attach the Attending Dentist Statement.

ANCILLARY INFORMATION

Place of Treatment: Provider's Office Hospital

ECF Number of enclosures (0 to 99): _____ Radiograph(s): _____ Oral Image(s): _____ Model(s): _____ Charting: _____ Date of Last SRP: _____

Prosthesis Placed: Initial Placement Prior Placement Prior Placement Date: _____

Treatment resulting from: Occupational Injury/Illness Auto Accident Other Accident Accident Date: _____ Accident State: _____

Treatment for Orthodontics: Yes No Placed Date: _____ Months Remaining: _____

PROVIDER INFORMATION

I hereby certify that the procedures as indicated by date are in progress (for procedures that require multiple visits) or have been completed.

Provider Signature: _____ Date: _____ Locum Tenens Treating Dentist? Yes No

Treating Provider Name (Last, First, M.I., Suffix) _____ Phone _____ Treating Provider Address, City, State, Zip _____

Taxonomy Code _____ Provider NPI# (Type 1) _____ License #/Other ID _____ Provider Billing NPI# (Type 2) _____ License #/Other ID _____

Provider Billing Name (Last, First, M.I., Suffix) _____ Provider Billing SSN/TIN# _____ Phone _____

Provider Billing Address, City, State, Zip _____

SERVICES

Check Missing Tooth Number(s)

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T													

Procedure Date	Oral Cavity	Tooth Letter	Tooth Surface	Diagnostic Codes	Procedure Code	Treatment	Fee
Remarks							Total Fee: